

# VOICE BASED EMAIL FOR BLIND

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## **Abstract**

Now-a-days internet has become one of the basic aids for day-to-day living. Every human being is widely accessing the knowledge, information and also using for communication through internet. However, blind people face difficulties in accessing these net-based information, also in using any service provided through internet. The advancement in computer based accessible systems has opened up many possibilities for the visually impaired across the worlds in a wide way. Audio based virtual environment like, the screen readers and many voice-based search engines have helped Blind people to access internet applications immensely. We describe the Voice-based mail system architecture that can be used by a Blind person to access e-Mails easily and efficiently. The contribution made by this research has enabled the Blind people to send and receive voice-based e-Mail messages with the help of a computer.

## **Index Terms:**

Text\_to\_speech convertor, Speech\_to\_text convertor, Chatbot (acts as IVR-Interactive Voice Response)

## **I. INTRODUCTION**

In today's age of communication, the internet is crucial. The internet has become the foundation of today's world. Without the internet, no work can be completed. Email, or electronic mail, is

the most vital aspect of daily living. According to a poll, there are around 260 million visually impaired people worldwide. This also implies that these individuals have no knowledge on how to utilize the internet or e-mail, as well as more technological advancements [1].

People with the disability face difficulties with accessing the Internet and the services provided by it. Most of them cannot access and not interested in accessing the services provided by the internet because of the inability and there isn't any other possibility for those people to make use of the services on their own. The solution for this problem is to involve a third person who doesn't have any disabilities but this might not be best way for providing privacy to the user [3].

The proposed system has been designed to overcome the involvement of the third person to send the emails. Our system is developed using Speech-to-Text and Text-to-Speech which helps the disabled to send and receive emails on their own without remembering the keyboard shortcuts as well as the location of keys just by using voice commands we can access our email.

## **II. EXISTING SYSTEM**

Simple e-mail systems are available in which only voice recognition & text-to-speech systems are accessible by remembering the keyboard shortcuts to access. The existing voice-based e-mail system has made use of IVR, Speech to text converter, Mouse click event and Screen reader. There will be a small icon of mic on who's clicking the user had to speak and his/her speech will be converted to text format, which the blind people would see and read also.

**Disadvantages:**

- User have to use mouse connected to the computer and should perform mouse click events to send and receive emails.
- In existing system, they have chosen Web UI as the interface for system which is not easy for the impaired people to use

**III. PROPOSED SYSTEM**

Because using this technology involves visual perception, it is extremely difficult for visually impaired persons to use it. This is because in order to access the internet you would need to know what is written on the screen, which is not possible by blind person. In this proposed system it mainly concentrates on four different types of technologies Speech-to-Text (STT) this module collects the speech given by the user and converts to Text, Text-to-Speech (TTS) this converts the response give to system to Speech, Chatbot for making the conversation more sense and for giving responses more like a human and finally, mail communication module for sending and receiving emails.

**Advantages:**

- Doesn't need any mouse click events to send and receive emails.
- Purely based on the voice commands given by the user.
- Chatbot is used to make the conversation smooth and more like a human response.

**IV. DESIGN**

**4.1 User Interface Design**

Our application user interface is simply a standalone application (Desktop based application) which is very easy to access in a fast way than any other website or app.

**4.2 Database Design**

Our system maintains a database for user validation. We have created a table which contains Name, Mail-id, Password and Personal keyword as attributes. These details are stored in database (PhpMyAdmin) for user validation.

**4.3 System Design**

Our System is voice oriented. When user opens the application, it will give a voice message that application is about to use. The system will say all the option available in this email application such as Send mail, reading unseen Mails, reading all mails, Register and Exist. We have to choose an option among the options available by using voice command. The system work flow is defined in Flowchart

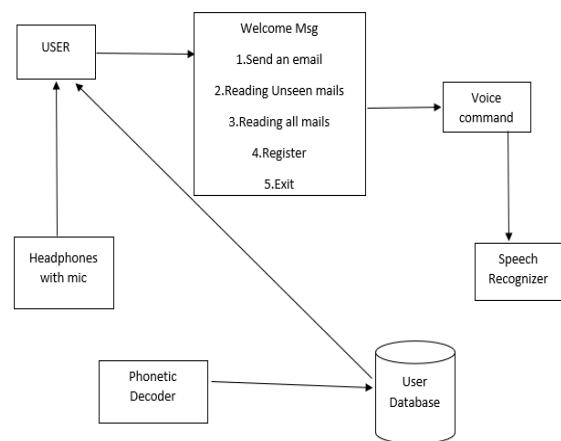


Fig 1. System Architecture

**V. IMPLEMENTATION**

The application developed by us have the following modules

## 5.1 Registration

User has to choose the option Register. We need a trusted second person in order to register because if the blind person pronunciation is not that much clear then the wrong credentials are stored in the database which is not possible to send or read mails in future.

For privacy purpose the user has to create a 4-digit keyword which has to be unique the user has to say that keyword in order to access their mail no need of saying password.

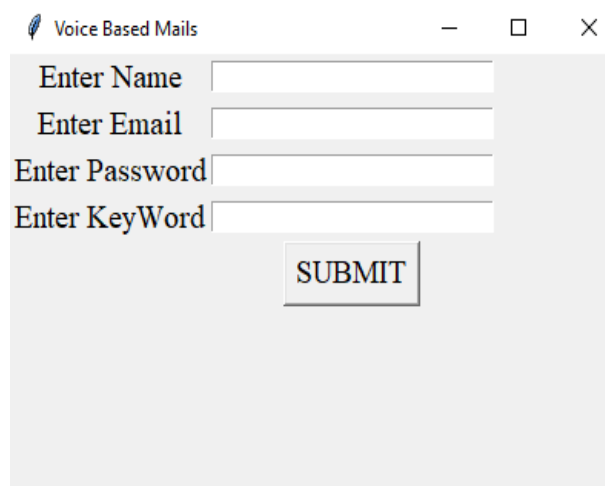


Fig 2. Registration page

## 5.2 Send mail

User has to say the option / send an email as a command. In order to login the user has to say their personal keyword. Then the chatbot asks the receivers email id, Subject, Message.

After the chatbot gives a message “Mail Sent Successfully” by voice.

## 5.3 Reading Unseen mails

User has to say the option/ Reading Unseen mails as a command. In order to login the user has to say their personal keyword. Then the chatbot read all the unseen mails and asks the user to give reply or not. The user has to YES/NO as a input Command.

## 5.4 Reading All mails

User has to say the option/ Reading All mails as a command. In order to login the user has to say their personal keyword. Then the chatbot read all the mails and asks the user to move to the next or not. The user has to YES/NO as a input Command.

## VI. RESULT/OUTPUT

```
PS E:\VOICE BASED EMAILS FOR BLIND> python -u "e:\VOICE BASED EMAILS FOR BLIND\interface.py"
Connected to database Successfully
List Trainer: [#####] 100%
SPEAK
You: I want to send an email
Bot: Connecting to the servers.
Connecting to the servers.
SPEAK
1234
Data Fetched Successfully
Login Successful
SPEAK
mullapudi 000 at the rate of gmail.com
mullapudi000attherateofgmail.com
SPEAK
hai
SPEAK
project
Mail sent successfully
SPEAK
|
```

Fig 3. Testing the model

## VII. FUTURE SCOPE

For people who can see, e-mailing is not a big deal, but for people who are not blessed with gift of vision it postures a key concern because of its intersection with many vocational responsibilities.

As a future scope voice could be extended to image attachments and other options such as indentation, fonts etc., that are available with normal E-Mail.

## VIII. CONCLUSION

The main objective of the project is to establish email communication based on voice commands for blind people because of their inability to use internet and its functions. We achieved in receiving unseen mails giving

senders mail id, subject, message in the form of voice as output. We achieved building text\_to\_speech, Speech\_to\_text modules and also implemented a chatbot from effective communication between the user and the system, it can not only establish email communication but can also answer the questions asked by the user. We created a registration module for ease of access to user and also providing security and privacy up to some extent.

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